

Cybersecurity Reloaded # 2: Responding to Cyber Incidents

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1 Introduction
2 The legal perspective – quick recap
3 The legal perspective – consequences
4 Supportive technical solution



If you take anything away from this discussion, it should be this:



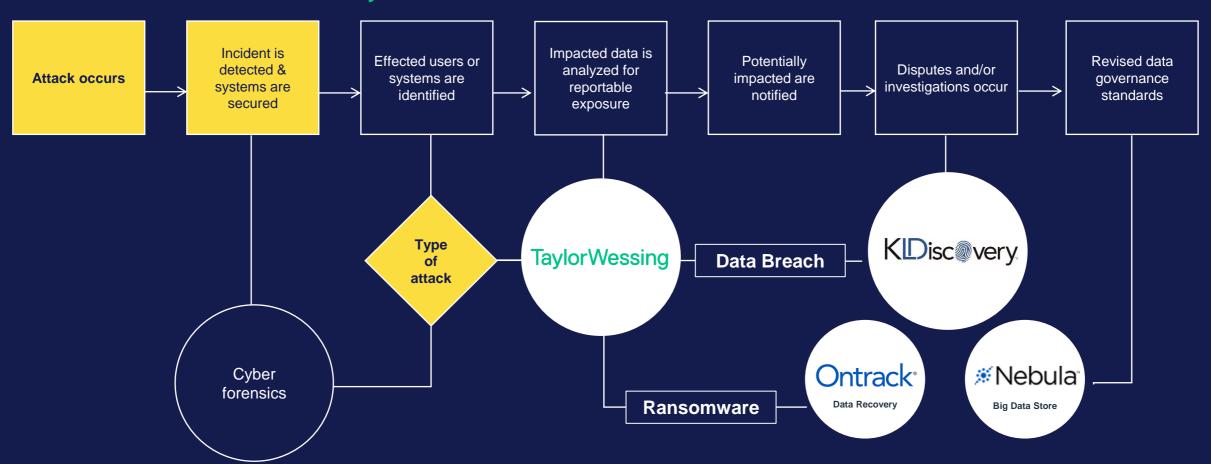
An integrated approach to governing privacy, security, and compliance is essential for managing risk in the modern threat environment. Collaboration and alignment should be core strategic imperatives.



Responding to Cybersecurity Incidents



Critical functions in the wake of a cyber attack





Every Major Industry is Impacted



Post-breach impact assessments and related discovery arises across a broad spectrum

Financial Services

- Banking
- Accounting
- Real Estate
- Mortgage Services

Health Care

- Hospital systems
- Managed Care
- Health Insurance
- Benefits Administration
- Doctors

Technology

Insurance

Legal Services

Life Sciences

- Pharmaceutical
- Medical Device

Higher Education

Retail







quick recap





NIS2	NIS-2 National Laws	RL	WKRL	GeschGehG
Cyber Resilience Act (CRA)	KRITIS	DORA	DIRL	IT-Sicherheitsgesetz
Cybersecurity Act	DMA	BDSG	GDPR	RED
Data Act	Al Act	KI-HaftungsRL	DGA	Maschinenverordnung
EHDS	GDNG	eIDAS2-VO	DSA	Chips Act





Todays focus

NIS2	NIS-2 National Laws	RL	WKRL	GeschGehG
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personal data breach

[...] means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed

Art. 33 GDPR

Notification obligation to the competent authorities

Within 72h
Mandatory content of the notification

Art. 34 GDPR

Information of data subjects

In case of high risk for data subjects

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Obligations due to NIS-2



Art. 1 (1) NIS-2 Aim to achieve a high common level of cybersecurity across the Union

Art. 2, 3 NIS-2 Scope (type/size of the enterprise) Art. 20 NIS-2 Governance (direct acountability of management)

Art. 21 NIS-2 Riskmanagement

> Art. 23 NIS-2 Information obligations





Significant incident

"incident" means an event compromising the availability, authenticity, integrity or confidentiality of stored, transmitted or processed data or of the services offered by, or accessible via, network and information systems.

Incident is regarded significant if

- it has caused or is capable of causing severe operational disruption of the services or financial loss for the entity concerned;
- it has affected or is capable of affecting other natural or legal persons by causing considerable material or nonmaterial damage.

Art. 23 (4) lit. a) NIS-2

Early warning to the competent authority/authorities

Within 24h

Art. 23 (4) lit. b) NIS-2

Incident notification to the competent authority/authorities

Within 72h
Initial assessment (severity & indicators of compromise)

Art. 23 (4) lit. d) NIS-2

Final report

Within one month

Comprehensive information about the incident





Art. 17 MAR
Ad-hoc Information

Information to Cyber-Insurance

Further notification obligations to authorities

Damage claims of data subjects & contract partners

Fines

§ 129 (1) 2 StGB

Support of a criminal group





consequences





Art. 33 GDPR

Notification obligation to the competent authorities

Within 72h

Mandatory content of the notification

- Full forensic report required (what has happened)
- Full assessment of personal data/data subjects involved required for information obligations (Art. 34 GDPR)





Art. 34 GDPR
Information of data subjects
In case of high risk for data subjects

- Full assessment of personal data/ data subjects involved required
 - Risk assessment
 - Identification of data subjects





Art. 23 (4) lit. a) NIS-2

Early warning to the competent authority/authorities

Within 24h

Art. 23 (4) lit. b) NIS-2

Incident notification to the competent authority/authorities

Within 72h
Initial assessment (severity & indicators of compromise)

Art. 23 (4) lit. d) NIS-2

Final report

Within one month Comprehensive information about the incident

- Full forensic report required (what has happened)
- Full assessment of incident with risk assessment



Consequences



Art. 17 MAR

Ad-hoc Information

Information to Cyber-Insurance

Further notification obligations to authorities

- Full forensic report required (what has happened)
- Full assessment of incident with risk assessment





Fines

- Full forensic report required (what has happened)
- Full assessment of incident with risk assessment





Damage claims of data subjects & contract partners

- Full forensic report required (what has happened)
- Full assessment of incident with risk assessment
 - Restoration of data







Key Components of a Cybersecurity Program



- 1. Leadership buy-in. Obtain executive support and sponsorship to prioritize security.
- 2. **Risk assessments.** Continuously identify, analyze and prioritize cyber risks to the organization.
- Written Policies and procedures. Establish and implement policies for key such as access controls, data protection and IR.
- 4. **Awareness training.** Educate employees on cybersecurity best practices and how to identify threats.
- Network security. Use firewalls, intrusion detection/prevention systems and segmentation to protect networks.

- **6. Endpoint security.** Deploy antivirus/ antimalware tools, patch management and device controls.
- 7. **Access controls.** Manage access to systems and data via identity and access management.
- 8. **Vulnerability management.** Regularly scan for and patch software/system **vulnerabilities**.
- Data security. Protect sensitive data at rest and in transit through encryption and tokenization.
- 10. **Incident response plan.** Have an IR plan and team in place to quickly detect, respond to and recover from incidents.



What does it take to make a cybersecurity program successful?



- Leadership commitment
- Risk assessments
- Policies and procedures
- Training and awareness
- Oversight and auditing
- Incident response planning

- Third-party management
- Continuous improvement
- Resource allocation
- Accountability
- Clear communications and reporting channels

Aligning these programs under a central governance framework allows organizations to efficiently manage overlaps and dependencies between them



Cybersecurity Success....



Requires a layered defense of people, processes and technology controls focused on the most critical assets and risks. Continuous monitoring, training and improvement are key to success.



Ediscovery ≠ Data Breach Response Because It:



Is Under-Inclusive

Is Over-Inclusive

Is a Different Kind of "Review"

Is Built Around Docs, Not Entities



Overview of Data Breach Impact Assessment



Data Identification Preservation & Collection

Data Processing & Hosting

Baseline Impact Assessment

Detailed Impact Assessment

- Compromised Data Sources (for impact analysis)
- Parallel consideration:
 Others Potentially Subject to Legal Hold (in anticipation of litigation)
- Standardized templates to capture impacted individuals
- Optimized platform for all downstream search, analytics and reporting
- Initial analysis to estimate scope of documents containing potentially impacted individuals
- Establish initial estimates regarding number of impacted individuals

- Full Analysis of identified documents
- Full data capture
 - Impacted individuals
 - Flags for compromised data types
 - Name level de-duplication











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